

Mission : International NGO

Project : IT Refresh

Time Period : Q4 2015

Locations : Kenya, Guatemala, India, Ghana, Philippines, Thailand, Uganda

Contract Value : USD 250,000+



International Procurement Agency
Reliable Supply Chains

Professional Staff Allocated

Barry Kroon – Managing Director (USA)

Tamara Burnett – Programs Manager (USA)

Ian Todd – Project Assistant (USA)



IPA partnered with an International NGO to establish a standard IT platform for 18 of their global field offices.



Planning: Numerous discussions take place between IPA and the IT and purchasing teams to ensure that all points are considered – from imaging and configuration issues to deployment to each location. These conversations take place weeks prior to the implementation of the project.



Procurement: In partnering with manufacturers directly, IPA is able to negotiate the very best discounts for the client based on their current and future projects needs.



Administrative Operations: By working directly with the NGO's IT Team, IPA streamlined imaging and asset tagging tasks for a more efficient install. Each PC was customized with a standard image and ID format. This data was then provided to the NGO and archived for reporting purposes.



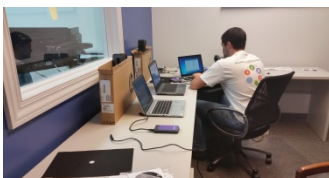
Pre-Shipment Services: Quality control measures at IPA's on-site warehouse identify any potential defects with IT hardware. This proactive approach allows for immediate replacement and prevents any delays in the rollout to global field offices. IPA facilitates pre-shipment inspections for those destinations that require reporting to the local governments.



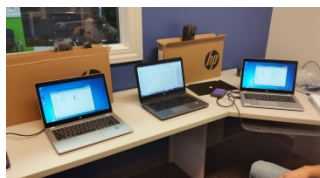
Logistical Solutions: Each destination requires individual attention and strict compliance to import regulations, regarding documentation and packaging. IPA provided the additional support and service for customs clearance and delivery to each individual field office.



After-Sales Support: The IPA Back-to-Base service covers returns and repairs of all IT hardware for the period of the manufacturer's warranty. This coverage is provided at no additional cost to the NGO.



Imaging & Asset Tagging Services



Warehouse Quality Control

