

**Program** : U.S. Federal Agency  
**Project** : Domestic Desktop Refresh  
**Time Period** : January – March 2011  
**Location** : United States (10 Various Locations)  
**Contract Value** : USD 1 million (appr.)



**Professional Staff Allocated**

Barry Kroon – Managing Director (USA)  
 Baily Meeker – Project Coordinator (USA)  
 Tanya Daugherty – Project Specialist (USA)



**U.S. Peace Corp**



**United States**

**Objective** : Provide complete desktop refresh (over 750 units) for all Domestic Offices, both at headquarters and regional locations. Refresh must include removal and recycling of old equipment; staggered delivery of new equipment; and unboxing, formatting and distributing new equipment.

**Hardware** : IPA assists with the development of agency-wide standards for a total desktop solution. Demo units were provided to the engineering team to test and develop units in order to meet agency needs. HP desktops, monitor and cable kits were ordered to create their dual monitor computing solution.

**Delivery** : The client required a staggered delivery schedule to accommodate its high number of users and small amount of storage and setup space. IPA coordinated weekly deliveries of equipment to be installed at time of arrival. A command center was set up in order for imaging to occur as units were unboxed. Delivery to the end user happened right away to avoid the need for onsite storage. New computers were installed as the old equipment was removed and boxed for recycling.

**Multiple Locations**: The Agency also manages nine regional offices throughout the U.S. Delivery was scheduled for all locations to receive equipment simultaneously to allow for remote imaging. Removal and recycling was also scheduled at the remote locations.

**Support & After-sales** : IPA coordinated asset management for all locations. Asset tagging was done for all equipment and detailed asset management reports accompanied every delivery. IPA also facilitates any necessary warranty and / or repair issues.



Delivery



Installation



Recycling