

Program : Federal Agency
Project : Domestic Laptop Refresh
Time Period : April – May 2013
Location : United States (10 Various Locations)
Contract Value : USD 300,000 (appr.)



Professional Staff Allocated

Barry Kroon – Managing Director (USA)

Diane Swallen – Project Coordinator (USA)

Tanya Daugherty – Project Coordinator (USA)



United States

Objective : Provide complete laptop refresh (over 225 units) for the Agency Offices.

Hardware : IPA delivered HP laptops, docking stations, monitors and external hard drives in order to update their complete computing solution.

Overview : As equipment aged, the organization’s staff member’s were at a loss of productivity as the equipment was in constant need of repair. Technical specialists developed the list of requirement equipment to include: up-to-date equipment so the agency could utilize the current technological applications, build a more stable computing environment, increase IT resources with newer and more powerful computers, increase production through minimized computer downtime, and lower break-fix costs with the use of new equipment.

Delivery: The Agency required a minimum of two business day notice for all equipment deliveries as well as weekly updates for the current status of the project.

Support & After-sales : IPA coordinated asset management for each piece of equipment. A detailed asset management report was provided which included each product supplied and the appropriate serial number. IPA also facilitates any necessary warranty and / or repair issues.



Delivery



IT Equipment