

Program : U.S. Federal Agency
Project : Judicial Strengthening Initiative
Time Period : January – March 2007
Location : Bulgaria (33 Final Delivery Locations)
Contract Value : USD 500,000(appr.)



Professional Staff Allocated

Barry Kroon – Managing Director (USA)
Tamara Burnett – Project Coordinator (USA)
Kelsey Hibbs – Project Specialist (USA)



Bulgaria

Objective : The Judicial Strengthening Initiative (JSI) is the Agency’s primary tool to strengthen the ability of the court system to deliver services in a more effective, transparent, accountable and predictable way. IPA provided updated HP brand IT hardware and software to upgrade the court system to assist in reducing case delay and fostering transparency.

Hardware : IPA provided a multi-piece Hewlett Packard IT solution including servers, 200+ work stations, scanners, printers and monitors. The supplementary equipment included software, recording equipment and evidence carts for including audio visual equipment.

Delivery : The client required the delivery to be made in two bulk shipments to allow for the implementation of a large quantity of systems. IPA was able to provide delivery of all configured equipment to international destinations in approximately 4 weeks ARO.

Multiple Locations: The client required the equipment to be sorted, packed and labeled for shipment to each end location - 33 city and rural deliveries in total. IPA performed all pre-shipment services at our U.S. warehouse location to ensure quality control and maintain accuracy of shipment details. IPA shipped 2 bulk shipments containing the pre-sorted and pre-labeled equipment. Once in country, our international agents arranged for customs clearance and delivery to final destination.

Support & After-sales : IPA provided detailed information on all international warranty and service for all equipment supplied. We support and assist with warranty claims where possible.



HP Hardware



Pre-shipment Services



Clearance & Delivery