Mission : International Federal Agency

Project : Books, Multimedia & Library

Furniture

Time Period : 2019 (2nd BPA Contract)

Location : Worldwide

Contract Value: USD 143,800



Professional Staff Allocated

Diane Swallen – Project Coordinator (USA) Jennifer Kotlar – Project Assistant (USA)



RSC provided library furniture, 3D printers, virtual reality equipment, and a variety of books (including children's books, patriotic books, and learning/studying materials). All items were procured through the international federal office and distributed to international federal agencies worldwide. Locations Served: Austria, Bangladesh, Burkina Faso, Burma, Cameroon, Chad, Chile, Ecuador, Estonia, Greece, Haiti, India, Israel, Japan, Jordan, Kenya, Lebanon, Liberia, Madagascar, Mali, Marshall Islands, Mauritania, Mauritius, Mongolia, Morocco, Pakistan, Rwanda, Serbia, Sri Lanka, Turkmenistan, Zimbabwe





Planning: Over the course of each contract year, RSC consulted with program managers, publishers, and multimedia distributors to assess project requirements. RSC had frequent communication with the project managers at the federal offices to touch base on current trends at both industry and program levels.



Procurement: RSC maintained an active price catalog of over 20,000 titles, approved by the agency mission. The list was frequently updated and revised to maintain current pricing and active titles. A shift in technology led to the addition of virtual reality equipment. The general focus of the program was to supply global federal agencies with the necessary tools to engage local people with American culture.



Pre-Shipment Services: RSC further enhanced the supply chain by utilizing our onsite warehouse to inspect, consolidate and package each shipment. Prior to dispatch, shipments were prepared in accordance with each receiving agency's instructions. Since 2012, RSC has processed 1,000+ book orders at our facility.



Logistical Solutions: RSC received and processed various orders which required separate packaging and shipment for multiple delivery locations within one country. To ensure order accuracy and maximize freight savings, RSC consolidated and shipped the orders simultaneously to alleviate any additional administrative burdens for the receiving country.









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Interior Pallet Prior to Shipment

